

Ruckus Wireless[™] SmartCell Insight[™] Release 2.5

API User Guide

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About This Guide

This SmartCell Insight 2.4 API User Guide provides instructions about how the Ruckus Wireless[™] SmartCell Insight (SCI) APIs work to access the various functionalities provided by the core SCI engine.

This guide is written for service operators and system administrators who are responsible for managing, configuring, and troubleshooting Wi-Fi networks. It assumes basic working knowledge of local area networks, wireless networking, and wireless devices.

NOTE: Refer to the release notes shipped with your product to be aware of certain challenges when upgrading to this release.

Most user guides and release notes are available in Adobe Acrobat Reader Portable Document Format (PDF) or HTML on the Ruckus Wireless Support Web site at https://support.ruckuswireless.com/contact-us.

Document Conventions

Table 1: Text conventions on page 4 and Table 2: Notice conventions on page 5 list the text and notice conventions that are used throughout this guide.

Convention	Description	Example
message phrase	Represents messages displayed in response to a command or a status	[Device Name] >
user input	Represents information that you enter	[Device Name] > set ipaddr 10.0.0.12
user interface controls	Keyboard keys, software buttons, and field names	Click Create New
Start > All Programs	Represents a series of commands, or menus and submenus	Select Start > All Programs
ctrl+V	Represents keyboard keys pressed in combination	Press ctrl+V to paste the text from the clipboard.
screen or page names		Click Advanced Settings . The Advanced Settings page appears.
command name	Represents CLI commands	
parameter name	Represents a parameter in a CLI command or UI feature	
variable name	Represents variable data	{ZoneDirectorID}

Table 1: Text conventions

Convention	Description	Example
filepath	Represents file names or URI strings	http://ruckuswireless.com

Table 2: Notice conventions

Notice type	Description
NOTE:	Information that describes important features or instructions
CAUTION:	Information that alerts you to potential loss of data or potential damage to an application, system, or device
WARNING:	Information that alerts you to potential personal injury

Related Documentation

For a complete list of documents that accompany this release, refer to the Release Notes.

Documentation Feedback

Ruckus Wireless is interested in improving its documentation and welcomes your comments and suggestions.

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When contacting us, please include the following information:

- Document title
- Document part number (on the cover page)
- Page number (if appropriate)

SmartCell Insight Overview

1

In this chapter:

- Accessing the API
- Using the API Dialog Box

SmartCell Insight (SCI) is a Big Data analytics and reporting engine that provides deep visibility into the performance and operational statistics of your Ruckus Wireless WiFi infrastructure.

SmartCell Insight (SCI) is designed to collect data from Ruckus network equipment, analyze that data, and then present it using a wide variety of standard and custom reports. SCI provides visibility, analytics and reports about network transmission statistics, equipment status and user traffic. It also provides details about the devices and applications that are used on the network, so that decision-makers can make better informed decisions about what types of devices and content their customers are using and will be using more of in the future.

SCI provides a rich set of APIs to access the various functionality provided by the core SCI engine.

NOTE: Refer to the Ruckus Smart Analytics Appendix on using each of the APIs.

Accessing the API

You can access the API after you log into the SCI User Interface.

You can access most of the reports mentioned in this section using the user interface, but if you require a detailed report at a granular level you can query the API which pulls the data from the core engine. Also the user interface limits the reports to top 100, if you require more than that you can access the API and procure them.

Navigating to the UI

To log into the SCI User Interface, use the following URL and the credentials.

- 1. Enter https://<your SCI IP address>/explorer in your web browser.
- 2. Log in using the following default credentials:

Username: admin Password: admin

This page exposes all the APIs from the SCI core engine. If you have changed the default password, please use the new password accordingly.

Generating Access Token

You can access these APIs after you generate an access token.

To generate the access token:

1. Go to the section Users > Login. The following screenshot illustrates the same.

Figure 1: User Login

ः	StrongLoop API Explorer	Token Set. accessToken Set Access Token
DELETE	/users/{id}/access lokens	Deletes all access lokens of this model.
GET	/users/{id}/accessTokens/{fk}	Find a related item by id for accessTokens.
PUT	/users/{id}/accessTokens/{fk}	Update a related item by id for accessTokens.
DELETE	/users/{id}/accessTokens/{fk}	Delete a related item by id for accessTokens.
GET	/users/{id}/accessTokens/count	Counts accessTokens of user.
GET	/users/{id}/exists	Check whether a model instance exists in the data source.
GET	/users/change-stream	Create a change stream.
POST	/users/change-stream	Create a change stream.
GET	/users/confirm	Confirm a user registration with email verification token.
GET	/users/count	Count instances of the model matched by where from the data source.
GET	/users/findOne	Find first instance of the model matched by filter from the data source.
POST	/users/login	Login a user with username/email and password.
POST	/users/logout	Logout a user with access token.
POST	/users/reset	Reset password for a user with email.
POST	/users/update	Update instances of the model matched by where from the data source.

In the credentials section, enter the user credentials you used to log into the user interface.
 Username: admin

Usemame: aumin

Password: admin

Input a string in the format {"username":"admin", "password":"admin"}

3. Click the Try it out! tab

Figure 2: Credentials

Response Conter	nt Type application/json			
Parameters				
Parameter	Value	Description	Parameter Type	Data Type
credentials	{"username":"admin", "password":"admin"}		body	Model Model Schema
				0
				Click to set as parameter value
	Parameter content type:			
	application/json			
include		Related objects to include in the response. See the description of return value for more details.	query	string
Try it out! Hide R	lesponse			

You will get your access token in the **Response body** of the curl script as displayed below.

Figure 3: Access Token

Curl
curl -X POSTheader "Content-Type: application/json"header "Accept: application/json" -d "{\"username\":\"rsa\",
Request URL
https://rsa-staging.ruckuslbs.com/api/users/login?access_token=Jn4mgkNl8dIEFAAR4nvtwGFJ6KuCedGTxZ5uZFnSS0ZdLFJ3gApGbWj
Response Body
<pre>{ "id": "tn33XDf40CsAiWmPOhXUu3I1KNUTWtUVlf8MJ9aUwmqoIZTzimahD9GNvLDORbTb" "ttl": 1209600, "created": "2016-07-21T02:39:03.265Z", "userId": 1 }</pre>

- 4. Copy this access token and paste it in the **Token Set** field displayed at the top of the SCI user interface.
- 5. Click Set Access Token

Figure 4: Set Access Token

Now you can access all the API reports in the system.

NOTE: You might not get the whole report in the Response Body if it is huge amount of data. You can access the reports by using:

- A Request URL. Paste this URL in a web browser to access the reports.
- A curl script to SSH on to your machine and direct those reports to a desired location.

Using the API Dialog Box

Use the API dialog box to view and modify the messages to generate your API reports.

On clicking each of the parameters and the resource URL the API dialog box is displayed.

Figure 5: API Dialog Box

occurrence		Show/Hide	List Operations Expand Operation	s
GET /OCCUITENCES	Find all insta	nces of the model n	natched by filter from the data source	
Response Class (Status 200) Model Model Schema				
[{ "timestamp": "2016-07-26", "status": 0, "id": 0, "scheduleId": 0 }]				
Response Content Type application/json				
Parameters				
Parameter Value	Description	Parameter Type	Data Type	
filter	Filter defining fields, where, include, order, offset, and limit	query	string	
Try it out!				

Table 3: API Dialog Box

Name	Description
Response Class	The Response interface of the API represents the response to a request.
Response Content Type	Content-type: application/json; designates the content to be in JSON format. This is the default type.
Parameters	
Parameter	Use the filter parameter, to supply a dimension you want to filter on, followed by the filter expression.
Value	The Parameter Value contains the value to be included in the request.
Description	Auto displays the parameter description
Parameter Type	Lists the API parameter types that you can use in the path or query parameters for your

Name	Description
	backend API methods, and the types you can use as method return types or request body types.
Data Type	Lists the data types used in API parameters and notification message fields.
Try it out	Click on this icon to view the response body based on the parameters set.
Curl	Curl is a command line tool and library for transferring data with URL syntax. Use the curl command to simulate HTTP verbs such as HEAD, GET, POST, PUT and DELETE request calls to the API.
Request URL	Contains the URL of the response.
Response Body	The response interface represents the response to a request.
Response Code	Contains the status code of the response. For example, 200 for a success.
Response Header	Contains the headers object associated with the response.

Report Types

In this chapter:

- Common Tasks
- Parameters for Generating API Reports
- Accessing and Retrieving Data
- Generating API Reports

This section lists and describes the report types available in SCI.

Occurrence

This provides the API report related to the retrieval of occurrence records based on the scheduler. (Refer to the SCI User Guide for details).

Report

Report type is for various reports available in the application such as Network, WLAN, and Clients.

Schedule

This is to schedule automatic report generation and delivery. You can also specify occurrences for a particular schedule. (Refer to the SCI User Guide for details).

Setting

This report type is for system level settings including SMTP settings.

System

This report type is based on all the controllers that report to the SCI as data sources.

User

The user usage report returns activities pertaining to SCI across the user's accounts.

ZDXML

This report type is Zone Director's specific calls.

NOTE: Refer to the Ruckus Smart Analytics Appendix on using each of the report types.

Common Tasks

SCI's API allows you to build your custom specified reports, based on the available parameters. Each of these parameters has the following tasks, which is common .

Show / Hide

This toggle command shows or hides the rows dynamically in a table.

List Operations

This command displays the list of HTTP verbs such as GET, PUT, POST, HEAD or DELETE row dynamically in a table.

Expand Operations

This command expands the API dialog box for each listed operation. Use List Operations to contract the view.

Figure 6: Common tasks

occurrence	Show/Hide List Operations Expand Operations
report	Show/Hide List Operations Expand Operations
schedule	Show/Hide List Operations Expand Operations
setting	Show/Hide List Operations Expand Operations
system	Show/Hide List Operations Expand Operations
user	Show/Hide List Operations Expand Operations
zdXml	Show/Hide List Operations Expand Operations

Parameters for Generating API Reports

This section lists the parameters available to generate a report pertaining to occurrence. Similarly, an array of parameters are available for different report types.

The table below contains a sample of the parameters available in generating a report pertaining to occurrence.

Table 4: Parameter Details

Resource URL	Method	Response	Description	
/occurence	GET	Timestamp Status	Finds all instances of the model matched by filter from the data	
		ID	source.	
		Schedule ID		
/occurences	PUT	Timestamp	Updates an existing	
		Status	model instance or	

Resource URL	Method	Response	Description
		ID Schedule ID	inserts a new model into the data source.
/occurences	POST	Timestamp Status ID Schedule ID	Creates a new instance of the model and persist it into the data source.
/occurrences/{id}	GET	Timestamp Status ID Schedule ID	Finds a model instance by identifier from the data source.
/occurrences/{id}	HEAD	Exists	Checks if a model instance exists in the data source.
/occurrences/{id}	PUT	Timestamp Status ID Schedule ID	Updates attributes for a model instance and persist it into the data source.
/occurrences/{id}	DELETE		Deletes a model instance by identifier from the data source.
/occurrences/{id}/exists	GET	Exists	Checks whether a model instance exists in the data source.
/occurrences/{id}/schedule	GET	Name Filter Format Frequency Day Hour Enabled Timezone Recipients	Retrieves the relation schedule.

Resource URL	Method	Response	Description	
		ID		
		Report ID		
/cccurrences/change-stream	GET		Finds a change stream.	
/cccurrences/change-stream	POST		Creates a change stream.	
/occurrences/count	GET	Count	Counts the instances of models matched based on data source.	
/occurrences/findOne	GET	Timestamp	Finds the first instance	
		Status	of the model matched by filter from the data	
		ID	source.	
		Schedule ID		
/occurrences/update	POST		Updates instances of the models matched based on the data source.	

Accessing and Retrieving Data

You can access and retrieve data for different sections of the Ruckus Smart Analytics. This section contains the available options and how to use them.

The options are:

- Find the ID of the report
- Find the ID of the section
- Query the data endpoint

Find the ID of the Report

You can click on this link to search for a report using the ID.

Figure 7: Report

report		Show/Hide	List Operations Expand Operations		
GET /reports		Find all instances of the mode	I matched by filter from the data source.		
Response Class (Status 200) Model Model Schema	k				
<pre>[{ "title": "string", "urlSegmentName": "string", "filterDataSource": "string", "id": 0, "facetId": 0 }]</pre>					
Response Content Type application/json					
Parameters					
Parameter Value	Description	Parameter Typ	e Data Type		
filter	Filter defining fie include, order, of		string		
Try it out!					

Find the ID of the Section

You can search using the report ID you are interested in. Take note of the default Parameters attribute, it specifies the required parameters for the section.

You can browse to the section for which you want the report using this link.

Example: If you enter 3 at the ID you get the respective information in the **Response Content Type** section

Figure 8: Search by ID of the Section

Response Class (Status 200)					
Model Model S	chema				
"component	"string", "": "string", "": "string", arameters": {}, {}, ;ring",			•	
Response Content Type application/json					
Parameters					
Parameter	Value	Description	Parameter Type	Data Type	
filter			query	string	
id	3	PersistedModel id	path	string	
Try it out!					

Query the Data Endpoint

You can query the data endpoint with the report ID, section ID and other required parameters.

Figure 9: Query Data Endpoint

Implementation Notes						
For the filter field	l below, an example would be					
{ "type": "or", "	<pre>Fields": [{ "type": "selector", "dimension": "ap</pre>	Mac", "value": "000000000000"	}]}			
Response Class (S Model Model Scher						
<pre>{ "data": [{}], "metadata": {} }</pre>						
Response Content Type application/json						
Parameters Parameter	Value	Description	Parameter Type	Data Turpo		
id	(required)	Report Id	path	string		
sectionId	(required)	Section Id	path	string		
start	(required)	2016-04-06T16:04:46+00:00	formData	string		
end	(required)	2016-04-07T16:04:46+00:00	formData	string		
granularity		fifteen_minute, thirty_minute, hour, day	formData	string		

NOTE:

You have to specify the mandatory parameters such as id, sectionId, start, and end as string values.

For each of the steps, click **Try it out!** to query the API server.

Generating API Reports

Based on report type you can generate various reports.

The following is an illustration of generating reports based on the report identifier.

- 1. Navigate to the URL GET /reports
- 2. Click Try it out! which displays all the reports along with its report identifier
- 3. Navigate to the GET /reports/{id}
- **4.** Enter the parameter identifier.
- 5. Click Try it out! which displays the reports pertaining to the identifier
- 6. Use the curl command or the request URL to view the report.

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